

# Carle Financial Assistance Programs

At Carle, we believe that the cost of healthcare should not stop anyone from receiving necessary care. Our patients may be able to receive free or discounted care through one of our financial assistance programs. Completing a financial assistance application will help Carle determine if you may be eligible to receive free or discounted services. Additional information such as the Carle Financial Assistance Program application, participating providers, plain language summary and policies are available at [carle.org/financialassistance](http://carle.org/financialassistance).

## Eligible Services

Eligible Services are those services provided in accordance with the generally accepted standards of medical practice by one of the following Carle entities\*:

- Arrow Ambulance, LLC
- Carle Foundation Hospital
- Carle Home Care
- Carle Home Infusion
- Carle Hospice
- Carle Medical Supply
- Carle Physician Group
- Carle Danville Surgery Center
- Carle Champaign Surgery Center
- Carle Therapy Services

## Carle Hoopston Regional Health Center and Clinic Locations:

- Carle Cissna Park
- Carle Danville Medical Office Center at The Riverfront
- Carle Mattoon on Hurst
- Carle Milford
- Carle Rossville
- Carle Tuscola
- Carle Watseka
- Carle Hoopston at Charlotte Ann Russell
- Hoopston Community Memorial Hospital

## Carle Richland Memorial Hospital and Clinic Locations:

- Carle Bridgeport
- Carle Olney - Family Practice Clinic
- Carle Olney - Primary Care Clinic
- Carle Richland Memorial Hospital

## Carle BroMenn Medical Center and Clinic Locations:

- Carle West Physician Group
- Carle BroMenn Outpatient Center
- Carle BroMenn Comfort and Care Suites

## Carle Eureka Hospital and Clinic Locations:

- Carle Eureka
- Carle El Paso

## Carle Health Greater Peoria and Clinic Locations:

- Carle Health Methodist Hospital
- Carle Health Methodist Physician Group
- Carle Health Pekin Hospital
- Carle Health Proctor Hospital
- Carle Health Methodist Medical Group
- Carle Health Methodist Physician Group
- Carle Health ProHealth Physician Group

## You can apply for assistance by:

- Downloading an application through Carle's website at [carle.org/financialassistance](http://carle.org/financialassistance)
- Obtaining a financial assistance application at any of our registration desks throughout our facilities and clinics.
- Requesting an application be mailed to you by:
  - Calling Patient Financial Services at (888) 71-CARLE, (888) 712-2753, or
  - Writing Carle Financial Assistance Program at PO Box 4024, Champaign, IL 61824-4024

Eligibility will be determined once a completed application is received by Carle. Staff will review your application, and if approved, match you with the most beneficial financial assistance program at Carle. Patients will not be charged more for care than Amounts Generally Billed (AGB) to those patients who have insurance.

\* Additional providers may provide services at a Carle location who are not participating under the CFAP. View listing of excluded services at [carle.org/FinancialAssistance](http://carle.org/FinancialAssistance).

2024 FPL Guidelines*						Effective date 3/1/2024
Family Size	200%	300%	400%	600%		
1	\$30,120	\$45,180	\$60,240	\$90,360		
2	\$40,880	\$61,320	\$81,760	\$122,640		
3	\$51,640	\$77,460	\$103,280	\$154,920		
4	\$62,400	\$93,600	\$124,800	\$187,200		
5	\$73,160	\$109,740	\$146,320	\$219,480		
6	\$83,920	\$125,880	\$167,840	\$251,760		
7	\$94,680	\$142,020	\$189,360	\$284,040		
8	\$105,440	\$158,160	\$210,880	\$316,320		
Add per each additional person	\$10,760	\$16,140	\$21,520	\$32,280		
Program Eligibility	100% CFAP	CFAP 50% and CHRHC/CRMH IL Uninsured Discount Income Max	CAP 40% of Income	CFH/CBMC/CEH/CHMH/CHPK/CHPR IL Uninsured Discount Income Max		

Amounts Generally Billed (AGB) to Carle Financial Assistance Program participants will be determined by Medicare fee-for-service together with all private health insurers, during a prior 12-month period.

1. AGB determined through calculations of sum of all payments plus the sum of all bad debt and charity care adjustments divided by the sum of all charges in the time frame.
2. Time frame included in method is for October 1 through September 30 of the prior calendar year.

611 W. Park St., Urbana, IL 61801 | (217) 383-3311 | [carle.org](http://carle.org)



Carle Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (including pregnancy, sexual orientation, gender identity and sex characteristics) or ability to pay. ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-217-383-2543. UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-217-326-0340. 1223CW