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 **Carle**
The Carle Foundation
Carle Foundation Hospital
611 West Park Street
Urbana, IL 61801
carle.com/hospital

Friends are always there ...



 **Carle**
The Carle Foundation
Carle Foundation Hospital
2005 Community Benefit Report



to share the
miracle of new life,



to comfort
and protect,





to foster health
and happiness,



to help young
love last forever.



Friends to the community
for **75** years

**CARLE FOUNDATION
HOSPITAL**



For 75 years, Carle Foundation Hospital has been looking toward the future of health care – beginning in 1931 when two physicians first opened the doors to a clinic and small hospital in Urbana, Illinois.

Over the years, the Hospital has grown in size and added new technology and specialty care services, so families in east central Illinois could stay close to home when they needed top-notch health care. In 1946, the not-for-profit Carle Foundation was established, providing the means to develop state-of-the-art facilities for both Carle Clinic Association and Carle Foundation Hospital.

In fiscal year 2005, we continued to look for new ways to improve access to health care for everyone in our community. We laid the groundwork for another enhancement of our charity care program, which was actualized in fiscal year 2006. We also partnered with community leaders to provide modernized, expanded space for Frances Nelson Health Center, an organization providing medical services to uninsured adults and children.

This past fiscal year, The Carle Foundation donated more than \$1 million in corporate contributions, in-kind gifts, community grants and services; and more than \$2.5 million in free and discounted health care. **Total community benefit, including charity care, community health programs, donations, research, education, and the provision of services at a financial loss amounted to nearly \$26 million, with \$15 million of that provided by the Hospital.**

Carle Foundation Hospital offered ongoing community health and wellness programs designed to improve health through education and prevention, such as our annual Playing It Safe family safety fair, in addition to programs – like the Breastfeeding Clinic – that improve the health of the community. And last year, our emergency preparedness planning and training efforts, which will allow us to lead a response to any natural disaster or act of terrorism, prepared us to participate in Hurricane Katrina relief efforts in Louisiana.

We are proud to be a dynamic part of our community, always seeking new ways to improve the health of everyone we serve. As we celebrate our 75th anniversary in 2006, we continue to look toward the future and make a difference to you – our neighbors, our community, our friends – for the next 75 years.

A handwritten signature in black ink that reads "James C. Leonard M.D." The signature is written in a cursive, professional style.

James C. Leonard, M.D.
President and CEO, **The Carle Foundation**



OPERATING + FINANCIAL STATISTICS

MISSION: We provide high quality care and improve the health of the people we serve.

OPERATING STATISTICS FOR CARLE FOUNDATION HOSPITAL

| | |
|---|--------------|
| Service area population | 1.25 million |
| Average daily census | 193 |
| Inpatient admissions (<i>with newborns</i>) . . . | 17,359 |
| Births | 2,169 |
| Neonatal intensive care patients | 329 |
| Emergency department patients treated . | 50,709 |
| Trauma patients | 762 |
| Outpatient visits | 40,836 |
| Outpatient and inpatient surgeries | 20,981 |
| Hospital employees | 2,128 |
| Total employees (<i>The Carle Foundation</i>) . . | 2,729 |

FINANCIAL STATISTICS FOR THE CARLE FOUNDATION

| | |
|--|---------------|
| Dollars spent with local vendors . . . | \$34,000,000* |
| Payroll and benefits | \$126,644,211 |
| Reinvestment in capital | \$35,103,041 |
| Net patient service revenue | \$327,171,627 |

COMMUNITY BENEFIT REPORT

CARLE FOUNDATION HOSPITAL

| | |
|---------------------------------------|-------------|
| Community Care at cost | \$2,501,317 |
| Unreimbursed care/ | |
| Medicare losses at cost | \$2,027,585 |
| Uncompensated care/Bad debt | \$3,901,116 |

Subtotal \$8,430,018

Corporate Contributions

| | |
|-----------------------------|-----------|
| Cash donations | \$140,317 |
| Community service | \$480,045 |
| In-kind gifts | \$413,395 |
| Grants | \$57,500 |

Subtotal \$1,091,257

Community Health

Program expenses \$5,495,201

THE CARLE FOUNDATION

| | |
|---------------------------------------|-------------|
| Community Care at cost | \$28,041 |
| Unreimbursed care/ | |
| IPA losses at cost | \$4,634,158 |
| Unreimbursed care/ | |
| Medicare losses at cost | \$3,720,798 |
| Uncompensated care/Bad debt | \$1,199,388 |

Subtotal \$9,582,385

ALL OTHER CARLE FOUNDATION BUSINESSES

Program expenses \$909,237

THE CARLE DEVELOPMENT FOUNDATION

| | |
|---------------------------------------|-----------|
| Community Care | \$61,796 |
| Education | \$85,633 |
| Medical research | \$50,000 |
| Patient care/Hospice | \$44,922 |
| Carle Auxiliary Guest House | \$100,456 |
| Community service | \$2,015 |

Subtotal \$344,822

GRAND TOTAL \$25,852,920

* Estimated

NOTE: This report includes bad debt, volunteer service hours and costs for language assistance services. These are now considered reportable community benefits by the State of Illinois Community Benefits Act of 2003.

For more information about this community benefit report, please call (217) 383-3016. For more detailed information, please visit carle.com/hospital.

In fiscal year 2005,
Carle provided nearly
\$26 million in total
community benefit,
including charity
care, community
health programs,
donations, research,
education and more.
Here are just a few
of the programs that
benefited families
in our community
and beyond.

COMMUNITY CARE DISCOUNT PROGRAM

One of the many ways Carle Foundation Hospital reaches out to those in need is through what is now called the Community Care Discount Program. This program provides financial assistance to qualified patients as a way to aid uninsured and underinsured patients and their families.

The program now provides no-cost health care to people with incomes up to 200 percent of the Federal poverty level and a sliding scale discount for people who earn up to 300 percent of the Federal poverty level. In addition, Carle Foundation Hospital caps out-of-pocket medical expenses for all patients at or below 400 percent of the Federal poverty level at 40 percent of the patient's gross annual income.

Hospital officials meet regularly with the Champaign County Health Care Consumers to get community input and feedback on this program and how it is implemented.

This fiscal year, more than 3,400 patients were assisted through Carle's Community Care Discount Program.



"I could not have survived without Carle's Community Care Discount Program all these years. Even now I am on Medicare but my income remains low. I continue to get the care I need at the Hospital. I haven't seen a bill yet."

Gail Howard,
Community Care Discount Program patient

EMERGENCY PREPAREDNESS

As a POD hospital, Carle is responsible for leading the medical disaster response in a 21-county region serving thousands of residents. In 2005, the Hospital used a large portion of a \$500,000 Federal bioterrorism grant to develop a portable field hospital that could be set up anywhere in the region in the event of a natural disaster or terrorist attack.

Just three weeks before Hurricane Katrina struck the Gulf Coast on August 29, 2005, Carle Foundation Hospital led a mock disaster drill at Memorial Stadium to test its disaster readiness.

Carle Clinic trauma surgeon James Gregory, M.D., and Carle Foundation Hospital Emergency Department nurse Sharon Dotson, RN, TNS, brought the surge facility concept and trailers loaded with supplies to Baton Rouge, La., in their service with the Illinois Medical Emergency Response Team (IMERT). Carle Arrow Ambulance crews also provided emergency medical services to victims in the Gulf Coast area.

"Planning is essential," said Dr. Gregory. "Our recent experience in Baton Rouge provided an opportunity to test our plans and help thousands of victims. We are fighting the fear of the unknown with education and preparedness, using our ability to structure and will to mend."



"On behalf of my mother, I extend our extreme gratitude for the sacrifices the IMERT team made in coming down to Louisiana. You brought structure to chaos. You didn't give up, but worked selflessly with teams from other states to save lives."

Nicole Blanco, Daughter of Louisiana Governor Kathleen Babineaux Blanco
Social worker at Baton Rouge field hospital

PLAYING IT SAFE

Playing It Safe, sponsored by Carle Foundation Hospital and Champaign County SAFE KIDS®, is an interactive family safety fair showcasing more than 40 injury prevention areas. Initiated in 1998, the goal of the event is to reduce the leading cause of death among children – accidental injuries – through education.

Playing It Safe draws an estimated 1,200 to 3,000 people annually. Public safety organizations and local civic and community groups provide fun, interactive learning displays on safety topics for all ages. Parents learn the proper way to install a car seat, children learn how to stay safe on the Internet and families build their own first aid kits. Along with a safety helmet fitting station, Carle security officers and representatives from Champaign County SAFE KIDS® hold a bicycle rodeo. Carle Foundation Hospital's air medical transport service, AirLife, and several fire trucks are also available for tours.

The Illinois State Police roll-over demonstration showing the value of wearing seatbelts is just one of the learning stations that has had an impact on many viewers.



"Watching the roll-over simulator at Playing It Safe made me finally realize at age 57 that when there are things we can do to keep ourselves safe – we need to do them. Now when we get into the car, we always ask, 'Belt on?'"

Carol Alexander, Event participant

BREASTFEEDING CLINIC

Carle Foundation Hospital helps mothers provide the most natural way of feeding their babies. The Carle Breastfeeding Clinic is a free walk-in clinic that provides everything from advice on how to pump to checks of a baby's weight. Lactation consultants are also available for help by phone 24 hours a day, 7 days a week.

For some babies, mother's milk is a medical necessity. A grant worth more than \$18,000 from The Carle Development Foundation allows newborns weighing less than three pounds or those who are not tolerating feedings the option of being fed donor breast milk. Research shows breast milk reduces the likelihood a baby will develop the sometimes fatal disease necrotizing enterocolitis.

During this past fiscal year, The Carle Breastfeeding Clinic staff made nearly 19,000 contacts with hospital patients and walk-ins. Lactation consultants also joined with Frances Nelson Health Center to provide breastfeeding education to patients at that community clinic. For its work, the Breastfeeding Clinic received a Certificate of Recognition from the Johnson & Johnson Childbirth Nursing Awards.



"If the Breastfeeding Clinic wasn't there, I wouldn't have been able to keep going as long as I have. I'm sure I would have quit. They've given me so many things to try, things that are making breastfeeding so much easier."

Amy Slagell, Mother of Alex,
born in November 2005



"Anytime you're going to have someone cut a big hole in your chest, you have misgivings. I was confident in Carle's ability."

Jim Turpin, Carle Foundation Hospital
cardiovascular patient

QUALITY: DOING THE RIGHT THING FOR OUR PATIENTS EVERY TIME

Carle Foundation Hospital believes quality is the most important part of health care. The surest way to meet our mission of improving the health of the people we serve is to provide the highest quality possible – every day and for every patient.

Being accredited by the Joint Commission on Accreditation of Healthcare Organizations (JCAHO) is just one way in which Carle has received national recognition for its quality. By achieving this accreditation, a health care organization makes a commitment to follow JCAHO standards, which provide the framework for safe, quality care. Carle was reaccredited in 2004.

On October 31, 2005, Carle Foundation Hospital was named one of the nation's 100 Top cardiovascular hospitals by Evanston, Ill.-based Solucient® for the second time. The annual Solucient award for cardiovascular services objectively measures performance on key criteria at the nation's top performing acute care hospitals.

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