

every one
where way

Carle Foundation Hospital



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Everyone. Everywhere. Every way.

The Carle Foundation takes great pride in our community – a thriving community that helps those less fortunate every day. As a not-for-profit hospital, we take an inclusive approach to medicine serving everyone, everywhere in every way.

Measured in dollars, we have contributed significantly to benefit our community in fiscal year 2006 alone, as detailed in this report. Our impact, however, cannot simply be measured in dollar figures. It is best measured by the lives we touch through education, services, programs and clinical care.

Concrete examples stand in testimony of our social responsibility at work. For more than three decades, Frances Nelson Health Center has served this community in a common mission with our hospital. The care the Center provides is vital to the continued health of those it serves and those it hopes to serve for decades to come. Our help in finding a new home for the facility guarantees its presence and growth in Champaign-Urbana. The partnership reflects our promise to treat everyone – even beyond our hospital walls – through community partners with a common mission.

Patients at Carle Foundation Hospital will soon benefit from the translational research conducted by a dedicated staff of physicians and scientists. What is learned behind the scenes in the laboratory will be applied seamlessly to patient care. This year we were honored to receive the area's largest single donation from a Champaign-Urbana resident to a Champaign-Urbana organization to further our research initiative. The Mills Breast Cancer Institute will focus on early detection and effective treatment designed to improve outcomes for generations of women and men. This reflects our promise to find every way possible to treat disease.

Like the Mills Breast Cancer Institute, specialized programs at Carle deliver excellent care throughout the region. One such program is the pediatric hematology/oncology program that sees children and young adults with cancer and blood disorders through lengthy treatment schedules. The program's new home gives children and their families ample private, comfortable space to focus their energies on healing and allows the patients to be kids.

Since 1931, this hospital has been an institution in the Champaign-Urbana community. Our responsibility to give back began with the generations of medical professionals before us. We are honored to continue that tradition of providing quality, compassionate care.

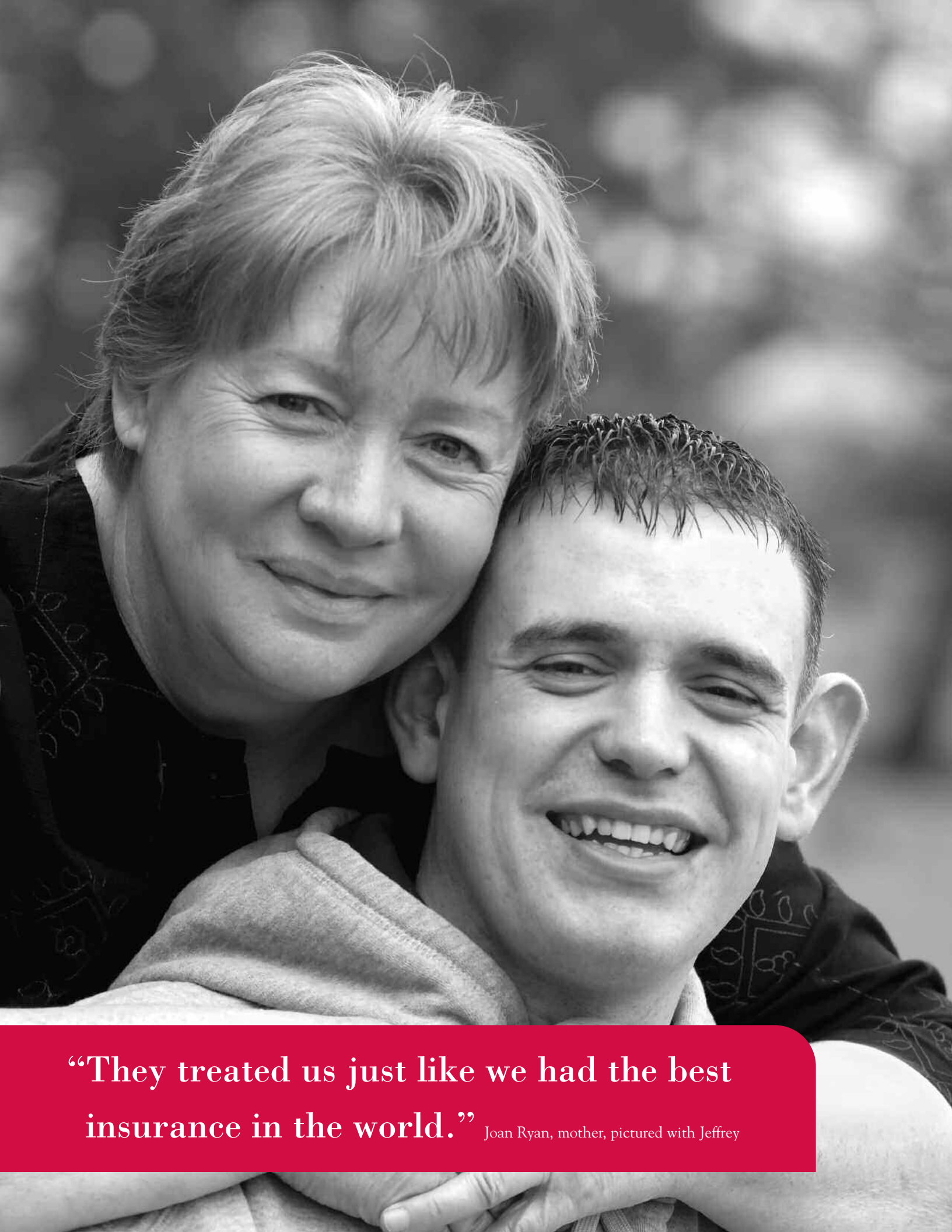
Thank you for allowing us to contribute to the health of this community – our community.

James C. Leonard, M.D.
President and CEO, The Carle Foundation



Everyone. Everywhere. Every way. This captures our promise to provide care to **Everyone** we touch, regardless of ability to pay. To care for people **Everywhere**. We do not simply care for those who come to us, but we look for ways to improve the lives of others whether they are in Illinois or across the country. And we will find ways to positively impact health care in **Every way** we can. From our Low Vision Center to translational research, we look for ways to enhance the health care of our community. The mark to the left denotes the socially responsible programs, partnerships and research provided by Carle Foundation Hospital to the community in which we live, work and play. **Everyone. Everywhere. Every way.**

On the cover: Aurelia Enriquez



“They treated us just like we had the best insurance in the world.”

Joan Ryan, mother, pictured with Jeffrey

COMMUNITY CARE DISCOUNT PROGRAM

In the blink of an eye, Jeffrey Ryan went from a pre-med student to a late night news story. Coming home from a friend’s house in his hometown of Savoy, Jeffrey fell asleep at the wheel and hit a moving train.

Suddenly his plans were shattered, and he was in the Carle AirLife helicopter fighting for his life. Once he arrived in Carle Foundation Hospital’s Level I Trauma Center, doctors began the arduous process of piecing him together. Jeffrey doesn’t remember the ordeal, which included 14 hours of surgery. Three days later he woke up in the surgical intensive care unit.

Jeffrey spent days coming to terms with the accident and his current condition. After dealing with the present, he was struck with the fear of what this meant for his future. Like many college students, Jeffrey did not have medical insurance. How would he pay for his hospital care?

“It wasn’t until a week or so after the accident that my mom told me we had filed an application for the Community Care Discount Program,” Jeffrey said. “It was a huge relief to know that something was to be done. I am a college kid, and I don’t have any money. I didn’t know what I was going to do to pay for all this treatment.”

The financial aid process began just after Jeffrey’s surgery, when he was moved to the surgical intensive care unit. “A woman from the social work department came to talk to me and tell me about the different options we had,” said Jeffrey’s mother, Joan Ryan. “She was very, very helpful. She had a packet of information that explained things in detail. She even helped me fill out the paperwork and fax it in.”

Carle’s Community Care Discount Program helps qualified patients with their medical bills by offering no-cost and discounted health care. Patients receive support on a sliding scale based on their income and the federal poverty level.

In Fiscal Year 2006, more than 4,000 patients received Community Care Discount Program assistance from The Carle Foundation totaling \$4.9 million in free care.

Like Jeffrey, patients in the program are paired with a social worker who can answer financial aid questions and serve as a liaison to the staff at Carle.

“The care was great, but it was the people who made the difference,” said Jeffrey, grateful for the help from Carle. “Everyone from doctors to nurses to financial people to social workers helped – everything was spelled out for us. There were no surprises. They led me from step one all the way through to the end.”

Today, Jeffrey has his sights set on the future. His body is healing and responding well to months of physical therapy. Always aware of his dream to become a doctor, he has an appreciation for what the accident has taught him. “Being a great doctor isn’t just about taking care of a person’s injuries or illness,” Jeffrey said. “It is about taking care of the whole person.”

Joan echoed her son’s appreciation. “They treated us just like we had the best insurance in the world.”

Carle Foundation Hospital believes that everyone everywhere deserves high-quality, compassionate care. In every way, Carle delivered for Jeffrey.

“The Community Care program came through big time for me,” he said. ■





Dr. Simone Hampton with Jimiya Gardner and mother Venus Williams

FRANCES NELSON HEALTH CENTER

Most people take for granted the ability to pick up the phone and call a doctor when they have a question about the health of their family. However, there are countless in this community who do not have the ability because they are uninsured or underinsured. For this group, the emergency room often becomes their family physician or they go without medical attention.

Whether it is treating the common cold and virus or conducting an annual physical, Carle Foundation Hospital believes everyone should have access to a physician who can provide ongoing care and treatment and build trust with a family.

Champaign County is fortunate to have the Frances Nelson Health Center, a satellite of the Community Health Improvement Center. The Federally Qualified Health Center's mission is to provide affordable and accessible high-quality comprehensive primary health care services to the medically underserved population of this community.

This is a bold and difficult mission to live up to when faced with limited, inadequate space.

Frances Nelson opened its doors on Carver Drive in 1969 with a facility that met the needs of the day and has served thousands of patients. However, with growing uninsured and underinsured populations, the facility had become cramped and the staff was having difficulties meeting the patient needs of this decade.

Community Help

When Roger Ewald, M.D., retired from Carle Clinic Association, he wanted to continue to give back to the community. James C. Leonard, M.D., president and CEO of The Carle Foundation, suggested Dr. Ewald volunteer his time and talents at Frances Nelson.

With this support, Dr. Ewald established an eye clinic within Frances Nelson in 2005. The Carle Foundation donated and installed \$38,000 in equipment and, with funding from Carle Development Foundation, subsidized the cost of eyeglasses for patients. This was just one more way in which The Carle Foundation had provided support for the health center over the years.

Today retired Carle Clinic physicians Alan Peterson, M.D. and David Morse, M.D. join current Carle nurses, following Dr. Ewald's lead, and volunteer their time to provide care for patients at Frances Nelson. Their efforts build on the eye clinic and range from cardiology to internal medicine, and supplements the efforts of the health center's staff physicians and Carle Foundation Hospital medical residents.

In 2002 Carle Foundation Hospital joined forces with a coalition of leading community, health and service organizations to address the space, parking and location concerns with the Carver Drive location. Under the leadership of the United Way of Champaign County, the coalition moved forward in 2004 to address the challenge of acquiring a new facility better suited to meet the needs of Frances Nelson.

(continued on next page)



The new Frances Nelson Health Center
819 Bloomington Road, Champaign



Dr. James Leonard, Carol Humpherys, R.N. and Barbara Dunn at the ribbon cutting ceremony.

(continued from previous page)

“We were bursting at the seams,” Andrea Goldberg, site director of Frances Nelson Health Center said.

For more than two years, Carle Foundation Hospital’s Mobile Clinic provided additional treatment rooms four days a week to help alleviate the overcrowding.

But this was only a temporary solution to a growing problem.

The Solution

The Community Health Improvement Center identified two main ways to improve Frances Nelson: find additional space and provide access to public transportation.

The answer came in the form of a former furniture and grocery store on Bloomington Road in Champaign. Carle Foundation Hospital invested \$1.2 million to purchase and renovate the building to meet the needs of Frances Nelson.

Renovations were completed in November 2006 and Carle is now renting the facility back to Frances Nelson for \$1 a year for the first three years.

Boasting more than 14,000 square feet and 22 exam rooms, the new Frances Nelson can serve an additional 6,500 patients during the first two years alone. It is also centrally located, has ample parking and is easily accessible to public transportation.

“The new location should help improve compliance for follow-up care and physician visits,” Andrea said. “It is especially important for our youngest patients to be seen on a regular basis. If mom and dad can’t get to us easily, we see a significant reduction in well-child visits.”

Beyond purchasing and renovating the building, Carle Foundation Hospital also:

- Committed resources in excess of \$175,000 for capital expenditures.
- Agreed to guarantee a loan for up to \$1.2 million for renovations and equipment, if needed.
- Provides the services of Carle Foundation Hospital medical residents for prenatal care and Carle Foundation Hospital staff for prenatal education to patients of Frances Nelson.
- Continues to provide inpatient services for Frances Nelson through Carle Foundation Hospital’s Community Care Discount Program.

With the new space and improved access, Frances Nelson is now in a better position to fulfill its mission and meet the ever-growing needs of this community. ■



“I appreciate all of the support Carle Foundation Hospital has given to Frances Nelson Health Center. Of course, the financial support was critical, but it was the encouragement and enthusiasm of their management team,

which was so willing to give access to the staff’s expertise, that made the difference. We could not have transformed this building into the amazing facility it is today without the people at Carle. The value they offered was instrumental to the success of this project.”

Barbara Dunn,
Community Health Improvement Center

THE PERFECT VOLUNTEER

After a 40-year career, Walt Manske retired in 1998 to enjoy a bit more free time. He had spent the last 18 years managing the building and maintenance of Carle Clinic facilities. What he learned in the few years following his retirement is that he missed his career. As a result, he has volunteered on several projects, putting his vast knowledge and people skills to work, making his community a better place.

Carle Foundation Hospital recognized that Walt’s experience made him the perfect volunteer for this project and asked him to oversee the build out of the Frances Nelson Health Center. Walt’s direction helped transform the supermarket turned furniture store into a fully functional, aesthetically beautiful medical facility.

Walt explains his role as that of a liaison between the staff and the architects and engineers. “They really don’t speak the same language,” he said.

Probing to find out what the needs were for the facility to become Frances Nelson Health Center, his job was to translate the ideas into a preliminary design. He met with every person on staff and the design committee made up of other community volunteers and staff leaders.

His background enabled him to include basic clinic design principles. He put his ideas into a line diagram – drawing boxes where he wanted rooms.

This design and development phase turned out to be just the beginning of his work for Frances Nelson Health Center. Walt recognized the need for ongoing help during the remodeling. He became the project coordinator, speaking with the construction teams on behalf of the health center.

“When the facility opened, I worked with the construction team through a punch list of things that needed to be done before we could say that the facility was actually complete. I helped bring in furniture, install fixtures and set equipment. With much of the big work out of the way, I became for all intents and purposes a volunteer maintenance man.”

Walt estimates he spent 800 hours on the Frances Nelson Health Center project from February through December 2006. But, he is quick to credit the project’s success to being part of a “very excellent team of people.” In the end, he looks back on the project with pride.



“The previous location was not meeting the needs of this community. Without additional exam rooms and space, we were not able to add necessary staff to see the patients we had, let alone see new patients.”

Andrea Goldberg,
Frances Nelson Health Center



“I believe we created a clinic the staff and community can be proud of and one where the patients can feel they are in an outstanding center and facility.”

Walt Manske,
Community Volunteer



Nathan Elsbernd with Dr. Musselman

PEDIATRIC AND YOUNG ADULT HEMATOLOGY/ONCOLOGY CENTER

Most 7-year-old boys cannot remember much about their early years. Maybe they can recall the first time they rode a bicycle or their first sight of the ocean. For Nathan Elsbernd, now in his fifth year of remission from leukemia, he remembers plenty about his childhood experiences with the disease.

Thanks to the care he received at Carle Foundation Hospital, Nathan not only won his battle but has a memory of the many positive experiences that he will cherish for life.

“Nathan’s illness has come to define this family in a very, very positive way,” said Doug Elsbernd, Nathan’s father. “Of course, we didn’t see it that way in the beginning. We were devastated. But, through years of treatment, we now consider ourselves part of the Carle family. Some of our closest friends are those families we’ve met through Carle.”

Nathan was two years old when a blood test returned abnormal results and he was diagnosed with leukemia. At that time, Mark Musselman, M.D., pediatric hematologist/oncologist, was new to Carle and in the early stages of starting the Pediatric and Young Adult Hematology/Oncology Center. He called for Nathan’s immediate transfer to a St. Louis hospital for initial treatment. Ten days later, Nathan was back at Carle to begin what was two years of chemotherapy treatments.

The Center has changed a lot in its five-year existence, and the Elsbernd family has been around to experience it all. Growing beyond its original home in the Carle Cancer Center, the department took over new space in August 2006.

Called “A Place for Us,” the new Center is designed to take care of its small patients and provide outpatient treatment options to allow kids to enjoy childhood like Nathan has.

“He remembers being in the hospital. He still remembers certain toys,” Doug said. “Gary, the child life specialist assigned to us, was Nathan’s best friend for a couple of years. He was the first one to get him out of bed and get him moving around after his treatments.”

Carle’s Pediatric and Young Adult Hematology/Oncology Center is a leader in east-central Illinois.

Providing the latest technology and treatment options, the Center is provided to this community through research grants, generous public and private donations, and its core financial support from The Carle Foundation.

The Carle medical staff match their clinical excellence with constant consideration for compassionate care. They care for the patient, not merely treat the disease. This is evident in their pursuit of national clinical trials to ensure patients have the best possible treatment options available.

This clinical excellence helped Nathan win his battle with leukemia and enjoy his childhood while undergoing treatment.

“These kids should be out running around, playing tag with their friends and just having fun,” Dr. Musselman said. “Instead they are spending their days here, and some nights, in the hospital. We have created an atmosphere where the treatment area gets a lot of natural light, there is also a play area attached so the kids can play, and most importantly, we are providing outpatient treatment options so they can make soccer practice.”

The staff is specially trained in pediatrics and continues to strive for excellence. Through ongoing education and professional enhancement activities, the staff works to remain on the forefront of care for blood disorders and cancers.

Austin Stewart’s mom believes in the outstanding, compassionate care. In March 2004, her son was diagnosed with Acute Lymphocytic Leukemia (ALL) – a cancer that affects primarily children and young adults.

“The staff at Carle has been wonderful,” said Austin’s mom, Sandy Stewart. “It would have been very hard to travel hours away for the care Austin needed. There were times that I would have to be home to take care of my other children, and it would have been impossible if I could not have gotten the care he needed at Carle.”

For the Elsbernd family, the hardest fight against his leukemia is over. Nathan is a strong, healthy 7-year-old. He goes back to see Dr. Musselman every three months for a checkup – an appointment he eagerly anticipates because of the opportunity to visit the staff.

“We feel that what they’ve done for us is incredible. We’ll always be around,” said Doug. “We once said to Dr. Musselman, ‘You won’t be through with us even when we are done with these treatments.’ Dr. Musselman looked at Nathan and said, ‘You are welcome to come and play anytime you want.’” ■■



TRANSLATIONAL RESEARCH

Today's research holds the promise of healing diseases that affect our family, friends and neighbors. At Carle Foundation Hospital we are dedicated to bringing the theories developed in the laboratory to our patients' bedsides. To reflect this dedication and commitment, Carle Foundation Hospital's mission now encompasses the important role research and education play in high-quality patient care.

Translational research, as it is known, turns discoveries made in the lab into groundbreaking treatments and technology.

A new partnership with the University of Illinois, one of the premier research institutions in the world, offers Carle Foundation Hospital medical staff, Carle Clinic physicians and full-time university scientists the opportunity to bring together science and medicine. The relationship establishes an open dialogue where the two sides can learn from one another and find practical applications for the latest research advances.

Carle Foundation Hospital currently funds and participates in 20 to 25 research projects addressing the most pressing diseases afflicting our community, from breast cancer to aging to diabetes. We evaluate the findings and apply them to patient care, allowing us to provide the most advanced health care to our patients. And, through the university's established scientific networks, we will impact health care nationally and even internationally.

Under the direction of Stephen A. Boppart, M.D., Ph.D., Carle Foundation Hospital will bring its commitment to breast cancer research to life through ambitious plans for the Mills Breast Cancer Institute. Funded by Linda and Doug Mills through the largest single donation from a Champaign-Urbana resident to a Champaign-Urbana organization, the new facility will open



in 2008 with an entire floor devoted to research, much of which will focus on such breast cancer-related issues as hormone and endocrine therapies, imaging and chronic care.

Looking ahead, Carle Foundation Hospital hopes to strengthen existing research areas, such as our long-standing research in the delivery of care to the aging, as well as expand into other areas including cardiovascular disease and neuromuscular disorders. With years of extensive experience in translational research, Suzanne Stratton, Ph.D., will lead the effort as Carle Foundation Hospital's research director.

Other collaborative research projects currently funded by Carle Foundation Hospital and involving Carle Clinic physicians and the University of Illinois include identifying early-warning systems for bioterrorism or infectious disease outbreaks with the use of supercomputers, creating new ways to reconstruct bones using bioengineering techniques and finding the source of gastroenterology diseases. ■

MAKING IT ALL POSSIBLE

Not-for-profit hospitals play an important role as keepers of the community's health. In this role these hospitals provide quality health care to everyone in their community, including those who are unable to pay for medical treatment. They also assume a portion of the un-reimbursed cost to provide care to those on Medicare and Medicaid. Furthermore, they provide programs and services that contribute to the overall health of the community.

The government has recognized the importance of these contributions and, in exchange, has provided tax relief to not-for-profit hospitals. Recently, however, as state and local taxing bodies seek new revenue sources, they have questioned the charitable status of not-for-profit hospitals, and have challenged their tax exemptions.

That is the situation faced by Carle Foundation Hospital. Despite being one of the county's highest tax payers – paying more than \$1.8 million in property taxes annually – Carle Foundation Hospital's property tax exemption is being challenged. If Carle Foundation Hospital were to lose this exemption it would be required to pay an additional \$2 million a year. But \$2 million in additional local taxes pales in comparison to the \$43.7 million in overall community benefit Carle Foundation Hospital invests each year in this community. This investment is made possible because of our tax-exempt status.

We believe our community appreciates, values and expects many of the services we offer – especially those we operate at a loss, such as AirLife, hearing services for children, a 24-hour breastfeeding clinic, the Low Vision Center, and the children's cancer and blood disorder program.

The community looks to us to provide medical education and support programs that will ensure a health care workforce for future generations. Similarly, support groups and community education programs for children and adults are important in today's health care environment. These are just a few examples of what Carle Foundation Hospital gives to this community to earn its tax exemption.

Revoking the property tax exemption of not-for-profit hospitals will not improve the health of any community, and that is especially true in Champaign County where the government has no plans to invest any of this new tax revenue in meeting our communities' health needs. These actions are a real threat which, if effective, will put an enormous strain on our health care system not previously experienced.

As a community resource and trust, we are dedicated to providing high-quality health care to our community. But we go beyond that, working every day to find meaningful ways to give back to our community. Our tax exempt status makes that possible. ■

AFFECTING HEALTH CARE IN OUR COMMUNITY

The leadership of Carle Foundation Hospital is constantly challenged to ask themselves during decision making, "How will this affect health care in our community?" We have learned that such a straightforward question can oftentimes be answered with amazing purpose.

Emphasizing quality and access to health care, leadership strives to assure that we are meeting the medical need in 38 counties throughout east central Illinois and western Indiana and that we meet that need close to home. As one of the area's largest health care providers, the Co-Perinatal Center and the only Level I Trauma Center, we believe we have a responsibility to everyone, everywhere and every way. With a people-focused approach to medicine, we serve patients and improve health care for an entire community even if it means maintaining programs that operate at a loss.

COMMUNITY BENEFIT PLAN

Carle Foundation Hospital adheres to an established Community Benefit Plan. At the core of the plan are four components: the Community Care Discount Program, the Community Health and Wellness Program, emergency preparedness, and research and education initiatives. **Following are a few initiatives that reflect the hospital's commitment to this community.**

- The Community Care Discount Program provides low cost or no-cost care. The amount provided nearly doubled from the previous year, totaling \$4,904,086 in charity care in 2006 compared to \$2,529,358 in 2005. The number of people served also increased to more than 4,000 this year.
- Several hospital-based clinical services are provided despite the fact they are operated at a loss, including: AirLife helicopter medical transport, Low Vision Center, Carle Auxiliary Guest House, Breastfeeding Clinic, ECHO (Expanding Children's Hearing Opportunities), St. Joseph Institute for the Deaf at Carle and Palliative Medicine.
- Donations were made to numerous community organizations, such as: Family Service of Champaign County, Center for Women in Transition, Developmental Services Center and the Urban League of Champaign County.
- The Community Parish Nurse Program partners with nurses from local churches to serve as health educators and advocates for congregants. The program has trained 379 nurses from 204 congregations in 29 counties with a reported 14,987 hours of volunteer services to their churches this fiscal year.
- Risk Watch, a safety curriculum integrated into local schools and coordinated by a Carle Foundation Hospital staff member, teaches kids practical ways to stay safe in a variety of situations. It involves representatives from area public safety agencies as instructors.

- The Carle Mobile Clinic partners with the Champaign-Urbana Public Health District Wellness on Wheels (WOW) program that screens for sexually transmitted diseases and HIV, as well as other health conditions.
- The Community Prenatal Care program provides low cost, high quality prenatal care and birthing in partnership with Planned Parenthood of East Central Illinois and United Way.
- Telemedicine initiatives provide greater access for rural residents.
- Mills Breast Cancer Institute construction and development continues with plans to open the new facilities in 2008.
- Medical education programs train regional providers who are not members of the Carle Foundation Hospital medical staff, including those who attend Carle Foundation Day.
- Community-wide emergency preparedness response drills hosted and coordinated by Carle Foundation Hospital bring Champaign County public safety agencies together for timely, regular drills.
- More than 20 research projects search for medical advances including: using gene profiling to predict how breast cancer patients will respond to endocrine therapy, developing new ways to reconstruct and re-engineer bone, and finding the source of gastroenterology diseases.

Through these and other programs, The Carle Foundation provided \$43,747,828 in 2006 through its community benefit plan.

Carle has benefited Campaign-Urbana and surrounding communities through charitable programming since it opened in 1931. Our commitment is strengthened by the 10-year history of the community benefit plan and by its positive impact on everyone, everywhere and in every way. ■■

2006 STATISTICS

COMMUNITY BENEFIT REPORT

CARLE FOUNDATION HOSPITAL

Community Care at cost	\$4,790,874
Unreimbursed care/ IPA losses at cost	\$4,020,087
Unreimbursed care/ Medicare losses at cost	\$6,799,037
Uncompensated care/Bad debt	\$2,650,526
Subtotal	\$18,260,524

CORPORATE CONTRIBUTIONS

Cash donations	\$1,294,144
Community service	\$322,883
In-kind gifts	\$362,471
Subtotal	\$1,979,498

COMMUNITY HEALTH

Program expenses	\$6,544,726
Research	\$374,161
Subtotal	\$6,918,887

THE CARLE FOUNDATION

Community Care at cost	\$113,212
Unreimbursed care/ IPA losses at cost	\$5,534,762
Unreimbursed care/ Medicare losses at cost	\$6,952,929
Uncompensated care/Bad debt	\$2,656,667
Subtotal	\$15,257,570

ALL OTHER CARLE FOUNDATION BUSINESSES

Program expenses	\$978,650
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THE CARLE DEVELOPMENT FOUNDATION

Community Care	\$111,638
Education	\$64,967
Patient care/Hospice	\$12,425
Carle Auxiliary Guest House	\$160,808
Donations	\$2,861
Subtotal	\$352,699

GRAND TOTAL **\$43,747,828**

OPERATING STATISTICS FOR CARLE FOUNDATION HOSPITAL

Service area population	1.25 million
Average daily census	189
Inpatient admissions (with newborns)	17,975
Births	2,156
Neonatal intensive care patients	377
Emergency department patients treated	51,833
Trauma patients	760
Outpatient visits	35,766
Outpatient and inpatient surgical patients	11,932
Hospital employees	2,195
Total employees (The Carle Foundation)	2,783

FINANCIAL STATISTICS FOR THE CARLE FOUNDATION

Dollars spent with local vendors	\$35,700,000*
Payroll and benefits	\$135,670,782
Reinvestment in capital	\$49,733,858
Net patient service revenue	\$355,287,135

*Estimated

NOTE: This report includes bad debt, volunteer service hours and costs for language assistance services. These are now considered reportable community benefits by the State of Illinois Community Benefit Act of 2003.

For more information about this community benefit report, please call (217) 383-3016. For more detailed information, please visit carle.com/hospital.



Carle Foundation Hospital



Carle Foundation Hospital

611 West Park Street
Urbana, IL 61801

carle.com/hospital

OUR MISSION

We serve people through high quality care, medical research and education.

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