Carle Richland Memorial Hospital Breach Notice

Carle Health is deeply committed to protecting the security and confidentiality of our patients' information. We are providing this notice to inform our Carle Richland patients about an incident involving some of that information.

On September 15, 2022, during a privacy investigation Compliance discovered access of patient information without a job-related need during March 1, 2022, through September 15, 2022. Information potentially viewed may have included patient name, address, date of birth, medical record number, partial social security number, date(s) of service, provider name(s), and medical information. Carle has NO reason to believe any disclosure of information occurred outside of the organization; no information was printed.

Carle Health encourages patients to monitor statements from health insurers and contact them should you see services you do not recognize. Anyone may request a copy of their credit report once per year at no cost and receive information about fraud alerts and security freezes via the official Federal Trade Commission website found at www.annualcreditreport.com or by calling 1-877-322-8228. You may also complete a request form at www.annualcreditreport.com/manualrequestform.action, and mail it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348-5281. You can also contact each of the major reporting agencies:

Equifax	P.O. Box 740241 Atlanta, GA 303741	Ph. 1-800-685-1111
Experian	P.O. Box 4500 Allen, TX 75013	Ph. 1-888-397-3742
TransUnion	P.O. Box 2000 Chester, PA 19016-2000	Ph. 1-800-916-8800

We deeply regret any inconvenience and concern this may cause for our Carle Richland patients. For more information about patients involved in this incident, please call 217-902-5393 during normal business hours. Our toll free compliance line number is 1-888-309-1566. Please leave a message for Compliance to call regarding the Carle Richland breach, and a member of our Compliance staff will contact you.